

Altamaha Federal Credit Union continues to monitor daily the situation with the Covid-19 (Coronavirus) through the Centers for Disease Control (CDC) and the World Health Organization (WHO). Our members, staff and the community are our primary concern, and we are committed to serving your needs.

We have closed our lobbies to members effective Thursday, March 19th at 1pm EST. **Drive-thru windows and lanes will remain open at all locations during their regularly scheduled hours.** We continue to implement preventative measures to assure our staff does everything possible not to spread the illness.

Alternatively, you may also wish to use any of our alternative services such as:

- Audio Response Teller at (912) 427-7980 or (912) 427-7846,
- Remote Deposit,
- Home Banking at www.altamaha.org,
- Mobile Banking,
- Portal Pay (see the "Make a Payment" link at www.altamaha.org)
- ATM's, and
- Shared Branching (dependent upon individual network credit unions' decisions to offer shared branching through drive-thru's or to maintain lobby hours).

Loan applications may be made by calling our loan department at (912) 559-6083 or on our website at www.altamaha.org, and documents may be electronically signed via email. If you have a need that cannot be met by these services, please call us at (912) 427-8924.

Additionally, we are offering special **Community Care Loans** and **fee-free skip-a-payment options** to help you through this event. These services may also be arranged through our loan department. We will further **reduce or eliminate some account fees** over the coming weeks. Please watch your statement for these actions.

We understand the impact COVID-19 may have on you and your family, and we are here to help. We have a team that is consistently meeting to assess the ever-changing situation, and our goal is to continue to offer the best member service during this time of uncertainty. Please follow our Facebook page and our website for any updates to our services

We will work through this together as a team. Thank you for your patience, trust and support through this unknown situation.

Sincerely,

Your Altamaha Federal Credit Union Team